

Michael Poole  
DipHex Ltd  
Unit 5, Roebuck Business Park  
Ashford Road  
Harrietsham, Kent  
ME17 1AB

12<sup>th</sup> July 2012

Dear Michael,

We have a history within our Engineering facility of several incidents of eye contamination with Phosphate Ester based aircraft hydraulic fluid and have found that saline eye wash is relatively ineffective in combating the very painful effects associated with this. We have subsequently issued Diphoterine to our trained First Aiders and they have used Diphoterine on multiple occasions to combat and neutralise the effects of this type of eye contamination and have found it very successful.

Thomson Airways  
Wigmore House  
Wigmore Place  
Wigmore Lane  
Luton LU2 9TN

Yours Sincerely,



Martyn Green  
Bay Manager